

# Merton Council

## Joint Consultative Committee with Ethnic Minority Organisations Agenda

### Membership

**Councillors:** Edith Macauley MBE (Chair), Abdul Latif (Vice-Chair), Stan Anderson

Fidelis Gadzama, David Simpson CBE

**Substitute Members:** Laxmi Attawar, Charlie Chirico

### Ethnic Minority Organisations

African Educational Cultural & Health Organisation (AECHO)

Deputy

Ahmadiyya Muslim Association

Asian Diabetic Support & Awareness Group

Asian Elderly Group of Merton

Asian Youth Association

BAME Voice

Bangladeshi Association of Merton

Deputy

Bengali Association of Merton

Deputy

Bengali Women's Association of Merton

British Muslim Association of Merton

Ethnic Minority Centre

Euro Bangla Federation

Deputy

London South West Chinese Community Association

Merton African Organisation

Merton Somali Community

Mitcham Filipino British Association

Deputy

Merton and Lambeth Citizen's Advice Bureau

Pakistan Cultural Association of Merton & Wandsworth

Pakistan Welfare Association

Deputy

Positive Network

South London Somali Community Association

South London Tamil Welfare Group

Victim Support Merton and Sutton

Wimbledon Mosque

Revd Mrs H Neale

Mr C.H.Nawaz

Mrs N. Shah

Mr M S Sheikh

Revd Mrs H Neale

Mr. N. Islam

Mr J Choudhury

Mr M Rahman

Mrs M Ahmed

Mr B. Afridi

Mrs Sabitri Ray

Dr Z Haque

Mr Q Anwar

Ms L Saltoon

Mr C J Lusack

Mr A. Ali

Ms A Colquhoun

Ms C Batallones

Ms H James

Mr M A Shah

Mr S U Sheikh

Mr Rizvi

Ms G Salmon

Mr A Musse

Dr P Arumugaraasah

Mr A Morgan-Thorne

Mr Z Khan

**Date: Wednesday 7 March 2018**

**Time: 7.15 pm**

**Venue: Council chamber - Merton Civic Centre, London Road, Morden SM4 5DX**

This is a public meeting and attendance by the public is encouraged and welcomed. For more information about the agenda please contact [evereth.willis@merton.gov.uk](mailto:evereth.willis@merton.gov.uk) or telephone [020 8545 4637](tel:02085454637). All Press contacts: [press@merton.gov.uk](mailto:press@merton.gov.uk), 020 8545 3181

# Joint Consultative Committee with Ethnic Minority Organisations Agenda

## 7 March 2018

|   |   |         |
|---|---|---------|
| 1 | Declarations of Interest  |         |
| 2 | Apologies for Absence   |         |
| 3 | Minutes of previous meeting   | 1 - 6   |
| 4 | Matters Arising   |         |
| 5 | St Raphael's Hospice - Gail Linehan, Director of Care Services and Strategy Development | 7 - 22  |
| 6 | Fostering Recruitment - Rosie Bradley   | 23 - 24 |
| 7 | Crime update - Inspector Day  | 25 - 30 |

### **Note on declarations of interest**

Members are advised to declare any Disclosable Pecuniary Interest in any matter to be considered at the meeting. If a pecuniary interest is declared they should withdraw from the meeting room during the whole of the consideration of that matter and must not participate in any vote on that matter. If members consider they should not participate because of a non-pecuniary interest which may give rise to a perception of bias, they should declare this, withdraw and not participate in consideration of the item. For further advice please speak with the Assistant Director of Corporate Governance.

**JOINT CONSULTATIVE COMMITTEE WITH ETHNIC MINORITY ORGANISATIONS  
6 DECEMBER 2017**

**PRESENT** Councillors Councillor Edith Macauley (in the Chair), Councillor Abdul Latif and Councillor Stan Anderson, Councillor Joan Henry

Rev Mrs Neale, Mr Sheikh, Mr Savage, Mr Hall, Mr Maliki, Mr Norman-Smith, Mrs Norman-Smith, Mr Mirza, Ms Marie de Souza, Ms Rodrigues, Mr Maye, Mr Samuel

1 DECLARATIONS OF INTEREST (Agenda Item 1)

None.

2 APOLOGIES FOR ABSENCE (Agenda Item 2)

Apologies were received from Mr Sheikh, Mr Rizvi, Dr Arumugaraasah and Cllr Simpson.

3 MATTERS ARISING (Agenda Item 4)

There were no matters arising.

4 MINUTES OF PREVIOUS MEETING (Agenda Item 3)

The minutes were agreed.

5 COMMISSIONING INTENTIONS - ABBAS MIRZA, MERTON AND WANDSWORTH LOCAL TRANSFORMATION BOARD (Agenda Item 5)

Mr Mirza, the Patient and Public Engagement lead informed the meeting that for the financial year 2018/19, the intention of the Clinical Commissioning Group (CCG) is to deliver Patient Centred Care and take a more integrated approach. The CCG wants to provide care closer to patient's homes and put good hospital discharge plans in place to reduce re-admittance. There is a 'Whole Person' vision incorporating health promotion, prevention and social responsibility. Mr Mirza emphasised the need for the right care at the right time.

What does this mean for Merton? – Mr Mirza outlined that there is a transformation plan and the key areas for the commissioning programme are:

- Urgent Care
- Primary Care
- Planned Care
- Integrated Care
- Children
- Mental Health

The challenges to achieving the objectives include an ageing and increasing population also health inequality in East Merton. Mr Mirza outlined that the CCG has to make efficiency savings but at the same time wants to improve the patient journey and explore new approaches to service delivery.

Mr Mirza asked the following questions; **(1) Have we got the approach right? and (2) Are we missing anything?**

### **Questions/Comments**

**What support is given after discharge? GPs should contact patients soon after discharge.** Mr Mirza responded that a care plan is developed before patient discharge and lists all the support that will be in place. The aim is to wrap around care before discharge.

**How will all the support be funded? Are GPs on board?** Mr Mirza replied that using existing resources and working smarter is the key to reducing hospital visits. GP hubs have been introduced and the Nelson or Cricket Green offer GP appointments for those who cant get appointments with their GP. GPs are signed up to the primary care strategies because it will make their work less pressured.

**A comment was made that that walk-in clinics were helpful and they have been shut down – the hubs are not as effective.** Mr Mirza responded that people should be going to their GPs. There is a GP at the hub and users have provided positive feedback.

**What support is available to improve the health of East Merton residents?** Mr Mirza gave the example of the Social Prescribing project which aims to stop people going to their GP. An evaluation of the project has shown that most of the people using the service are older white females and loneliness and mental health is the main illness affecting them. Work is being done to tackle loneliness to prevent depression.

A JCC representative gave an example of his personal experience and the lack of support received from the hospital. He outlined that his partner had been hospitalised with a serious illness and was not offered a care plan, additionally poor care was received. He emphasised that compassion and care should be at the heart of the care plan and in his experience this is not the case.

Mr Mirza apologised to the representative for his family's unsatisfactory experience and offered to provide this feedback to St George's hospital and stressed that the care plan is important and a main aim.

## 6 JIMMY ASHER FOUNDATION (JAF) - JOSEPH MAYE, CHIEF EXECUTIVE (Agenda Item 6)

Mr Joseph Maye began by thanking Cllr Henry for inviting him to the meeting. He outlined that the foundation started in honour of his father who died in 2012 and had worked with young people for many years.

The foundation works with young people and offers a range of activities such as; sport, media and life skills. He has worked in local schools and Phipps Bridge, also Star Radio which is based in Mitcham.

Mr Tafari Samuel outlined JAF's vision – to inspire and empower young people. The foundation also builds cohesion because there is strong partnership working with a range of groups. Many issues are tackled more effectively by working together.

The foundation supports young people to learn to cook and encourages girls to participate in sport. There are numerous projects being run to provide young people with basic life skills.

### **Questions/Comments**

**Where is the organisation based?** Mr Maye replied that it is based in Merton and Wandsworth and now internationally.

**A representative applauded the foundation for their good work and asked how were young people reacting to the work?** Mr Samuel replied that the response was positive as young people are being engaged on their own terms. The foundation has bridged the gap by using people from similar backgrounds to the young people. Evidence of the work being done can be found on the website.

**The JAF is delivering an agricultural project in Gambia, are there any plans to extend this to Mitcham?** Mr Maye replied that there is a new JAF Youth Allotment Growing project that is about to start in Mitcham working with two primary schools.

**Where does JAF get funding from?** Mr Maye replied that numerous funding applications are made to various organisations including councils. JAF is now being approached by Chelsea Football Club and London Youth has also provided funding. However the foundation is still looking for further funding to do other projects.

**How does JAF fund the international work?** Mr Maye replied that this has largely been through numerous fund raising including Just Giving and Crowd Funding.

**How have you bridged the gap, what strategy was used?** The young people are empowered to support others. For example they are taught to play basket ball, when the young people become too old to compete they become coaches or referees and go into schools. A mirror strategy is being used.

## 7 BAME VOICE UPDATE- HANNAH NEALE, CHAIR (Agenda Item 7)

Mrs Hannah Neale gave an update on BAME Voice. The organisation was launched in February 2016 to be independent and focus on BAME communities and provide a collective voice.

In the first year work focused on being a collective unit, there for everyone – a unified voice. Mr Maliki added that BAME Voice helped to promote health messages in his church, as seminars on diabetes, mental health and managing and preventing high blood pressure had been held. Also the strategic engagement of the group has provided a good overview and that has been helpful.

Mr Savage informed the meeting that BAME Voice is recognised by the council and it has helped groups to do work for the wider communities. BAME Voice is now part of civic life and involved in decision making bodies such as the Safer Neighbourhood Board, holding the Police to account. Mr Savage added that BAME Voice has gained respect and he is proud to be involved with the organisation. He paid praised the dynamism of the Chair, Mrs Neale.

Mrs Neale concluded that it has been a collective effort and working with members of the Asian community has been good. BAME Voice is not a threat to other organisations and works strategically. She added that BAME communities need to do the following:

- Become familiar with the British culture, learn customs
- Endeavour to learn English to gain the skills and be empowered
- Break down cultural barriers

Mrs Neale added that historical allocations policies have resulted in enclaves of religious and cultural sameness which at times could be problematic. She explained

that there is a perception that housing is given to minority groups and this may result in them being victimised if there is a concentration of particular groups in an area.

### **Questions/Comments**

There was a debate about the experiences of minority communities in Britain and there was a general consensus that we now have to look to the future. Cllr Macauley informed the meeting that as the Cabinet Member she had put forward the proposal to start a BAME organisation and she fully supports BAME Voice. In a time of funding cuts it is important for the organisations to work together and make bids for funding.

#### **8 SAFER NEIGHBOURHOOD BOARD UPDATE - ABAYEH SAVAGE (Agenda Item 8)**

Mr Savage gave an update on the SNB meeting that was held. He congratulated the JAF for unknowingly contributing to MOPAC's 20/20/20. He suggested that JAF bid for SNB funding to do crime reduction activities.

Mr Savage informed the meeting about the intended closure of Wimbledon Police station which many people are opposed to. Residents will be encouraged to report incidents online. There is still time to protest about the future closure.

### **Questions/Comments**

Cllr Henry informed the meeting that the 101 telephone number for reporting non emergencies to the Police is not free to call from mobile phones.

Cllr Macauley informed the meeting that the Neighbourhood Police units will need to be used. There are a lot of concerns about the proposed cuts and representations have been made to the Home Secretary.

#### **9 ANY OTHER BUSINESS (Agenda Item )**

Mr Savage asked to be added to the forward plan for the next meeting to discuss the Westminster Drugs project.

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# St Raphael's Your Local Hospice

# Where are we?

- London Road Cheam SM3 9DX
- Share and entrance with Spire St Anthony's
- Bungalow on the left as you enter the site
- Accessible by car – plenty of parking and
- by bus (93)









# What do we offer?

- Palliative and End of Life Care to any person referred to our service
- Community Assessment
- Hospice @ Home
- Day Therapy service
- Psychological Support
- Social Work Support
- Bereavement Service
- Volunteer Support (Volunteer Neighbours)



St Raphael's  
HOSPICE







# What is Palliative Care?

**Palliative care** is the active holistic **care** of patients with advanced progressive illness

It helps people live their life as fully and as comfortably as possible when living with a life-limiting or terminal illness



# What is End of Life Care?

- Care and support in the last months/weeks of life
- Facilitating discussions about what is important to the person
- Ensuring comfort and dignity – controlling symptoms
- Support to provide care at home alongside family and other care agencies
- Access to hospice care



# Why does end of life care matter?

- Opportunity to discuss what is important to you
- Time to prepare
- Personal choice about where you are cared for and die
- Care of those who are important to you
- Knowing your wishes will be supported
- Because every person deserves to have a good death



# Who can access hospice services?

- Any person in Merton or Sutton who is registered with a GP
- People are referred in the last 12 months of life for support of symptoms (physical/psychological) which have become difficult to manage.
- Our services are open to all communities and faiths/or none



# Myths about Hospice

- Hospice is where you go when there is nothing more a doctor can do.
- To be eligible for hospice, I have to be in the final stages of dying.
- Quality care at the end of life is very expensive.
- If I chose hospice care, I have to leave my home.
- Families are not able to care for people with life limiting illnesses.
- After the patient's death, hospice care ends.





You matter because you are you, and you matter to the end of your life. We will do all we can not only to help you die peacefully, but also to live until you die.

How people die remains in the memory of those who live on.



**St Raphael's  
HOSPICE**

**Dame Cicely Saunders (1918 - 2005)  
founder of the modern hospice  
movement**



Thank you for your attention

Happy to take questions



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## **Joint Consultative Committee with Ethnic Minorities meeting 7 March 2018**

### **Introduction to Merton's Fostering Recruitment Team**

We are the team that recruits foster carers for the London Borough of Merton. We are a small and friendly team committed to providing the best possible service to people and families wishing to become foster carers for Merton.

We need local people to look after Merton children to help keep them in their communities. The number of children coming into care is increasing, so we need more foster carers and there is an urgent need for foster carers for teenagers and sibling groups.

We believe that a local, caring family is the best possible environment for a young person to be in when it is not possible for them to live with their birth parents. We are committed and proud to offer continued support and training to our foster carers as well as a generous allowance and many other benefits to help along the way. The London Borough of Merton was rated 'Good' with outstanding features in 2017 by Ofsted.

### **Why do children come into care?**

There are many reasons why children come into care of in Merton and need to live with foster carers. This may be because parents are not able to offer 'good enough' care. They might be having relationship problems, ill health, mental health issues or addiction difficulties. Someone may have accidentally or knowingly injured their child, or a parent has died or gone to prison. We will always seek to find a suitable family member before a child is placed in foster care.

### **What is fostering?**

Fostering is a way of providing a stable family life to a child who is unable to live at home; this can be anything from one night to a number of years.

Merton foster carers are part of a team of professionals helping to provide a child with a safe and nurturing environment, working together to create a positive future for them.

People from all walks of life can foster. Whatever your age, sexuality, ethnicity, employment status, whether you are single or married, rent or own your home. As long as you have a spare room, have some childcare experience and can demonstrate that you can offer a child stability and security you could put yourself forward to foster for Merton.

A good foster carer is someone who has patience, understanding, resilience, energy, enthusiasm and can be an advocate for the young person.

### **We support our foster carers every step of the way with:**

- 24 hour support, 365 days per year
- Comprehensive and ongoing training
- An allowance of up to £507 per child, per week, plus additional grants

We have a long-established fostering service; many of our foster carers stay with us for years, as our foster carers in Merton feel well supported.

Find out more by contacting Rosie Bradley, Fostering Publicity and Recruitment Officer, on

020 8 545 4194, or email [rosie.bradley@merton.gov.uk](mailto:rosie.bradley@merton.gov.uk) or call 020 8 545 4070, Email [fostering@merton.gov.uk/fostering](mailto:fostering@merton.gov.uk/fostering), or visit [www.merton.gov.uk/fostering](http://www.merton.gov.uk/fostering)



## Police Update - JCC with Ethnic Minorities Meeting

### Crime Statistics - Merton

2015/2016 vs 2016/2017 ( financial year ) &

January 2017- to January 2018

| Crime Type               | Offences<br>2015-16 | Offences<br>2016-17 | Differences<br>in % | Sanction<br>Detection | January 2017- to<br>January 2018 | Change       |
|--------------------------|---------------------|---------------------|---------------------|-----------------------|----------------------------------|--------------|
| Total Crime              | 12,934              | 13,202              | +2.07%              | -1.76%                | <b>14,903</b>                    | <b>+1701</b> |
| Burglary                 | 1,403               | 1,440               | +2.64%              | +5.41%                | <b>1,581</b>                     | <b>+141</b>  |
| Criminal Damage          | 1,435               | 1,369               | -4.60%              | +3.45%                | <b>1,388</b>                     | <b>+19</b>   |
| Robbery                  | 252                 | 293                 | +16.27%             | +32.14%               | <b>384</b>                       | <b>+91</b>   |
| Theft from Motor Vehicle | 920                 | 941                 | +2.28%              | -16.67%               | <b>1,079</b>                     | <b>+138</b>  |
| Theft of motor vehicle   | 445                 | 700                 | +57.30%             | 47.22%                | <b>644</b>                       | <b>-56</b>   |
| Sexual Offences          | 310                 | 294                 | -5.16%              | -25.42%               | <b>387</b>                       | <b>+93</b>   |
| Theft from Person        | 273                 | 223                 | -18.32%             | -33.33%               | <b>259</b>                       | <b>+36</b>   |
| Violence with Injury     | 957                 | 926                 | -3.24%              | -6.60%                | <b>1036</b>                      | <b>+110</b>  |

source <https://www.met.police.uk/stats-and-data/year-end-crime-statistics/> Merton Borough

## Hate Crime 2017 calendar year

source <https://maps.met.police.uk/stats-and-data/hate-crime-dashboard/>

| <b>Category</b> | <b>2017</b> | <b>2016</b> | <b>change</b> |
|-----------------|-------------|-------------|---------------|
| Racist          | 245         | 247         | -2            |
| Faith           | 32          | 41          | -9            |
| Homophobic      | 24          | 29          | -5            |
| Transgender     | 8           | 2           | +6            |
| Disability      | 4           | 16          | -12           |
| <b>Total</b>    | <b>313</b>  | <b>335</b>  | <b>-22</b>    |

## Breakdown of Faith Crimes in Merton

| Category                | fy 2015-16 | fy 2016-17 | %       | SD      | January 2017-2018 | Change |
|-------------------------|------------|------------|---------|---------|-------------------|--------|
| Anti-Semitic            | 1          | 2          | +100    |         | 1                 | -1     |
| Islamophobic Hate crime | 30         | 20         | -33.33% | -66.67% | 27                | +7     |

Source <https://www.met.police.uk/stats-and-data/year-end-crime-statistics/> Merton Borough

### Neighbouring Boroughs

Racist and religious figures for 2017 were Merton is 277

Comparative race and religious in bordering boroughs

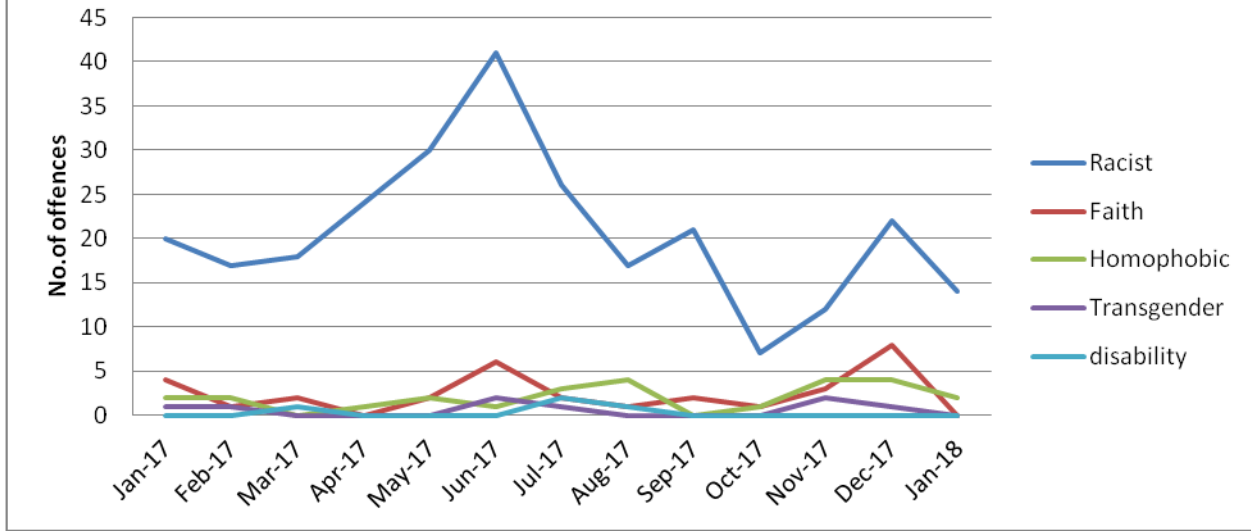
Wandsworth 479

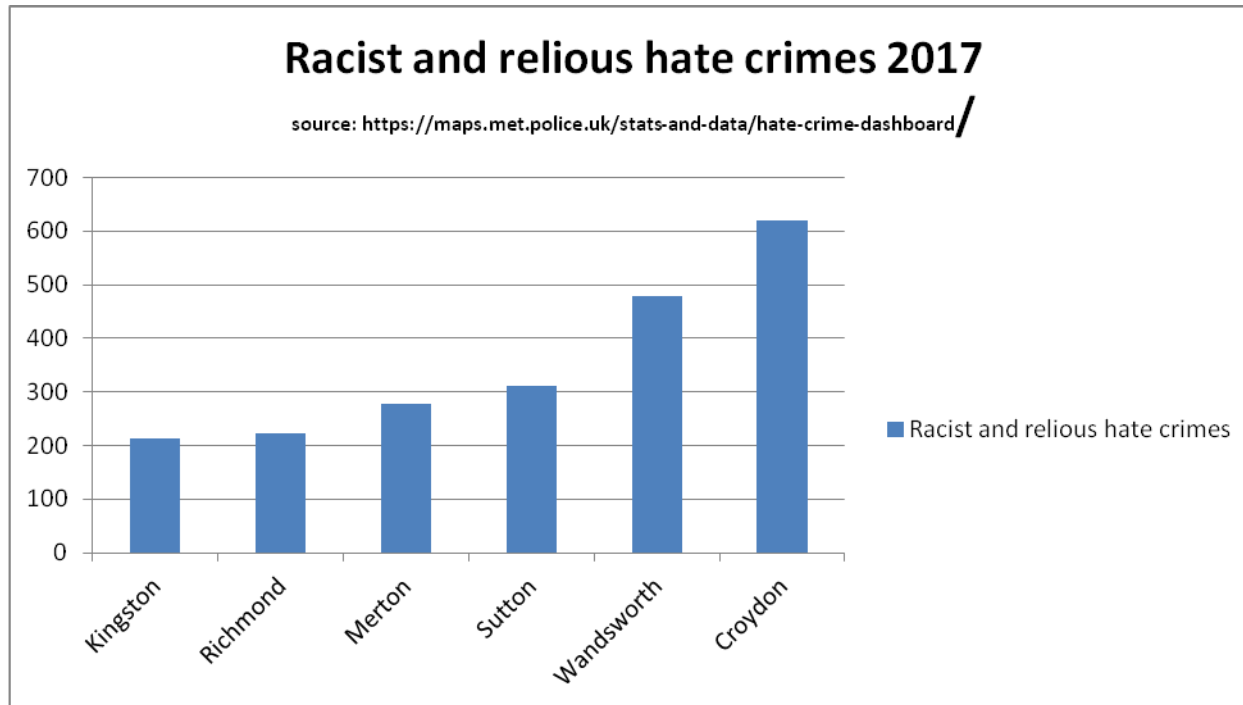
Sutton 312

Kingston 213

Croydon 619

### Merton Hate Crime Offences by strand since Jan 17





The met as a whole saw race and religious hate crimes rise slightly by less than 1% whilst Merton fell by just less than 4%

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